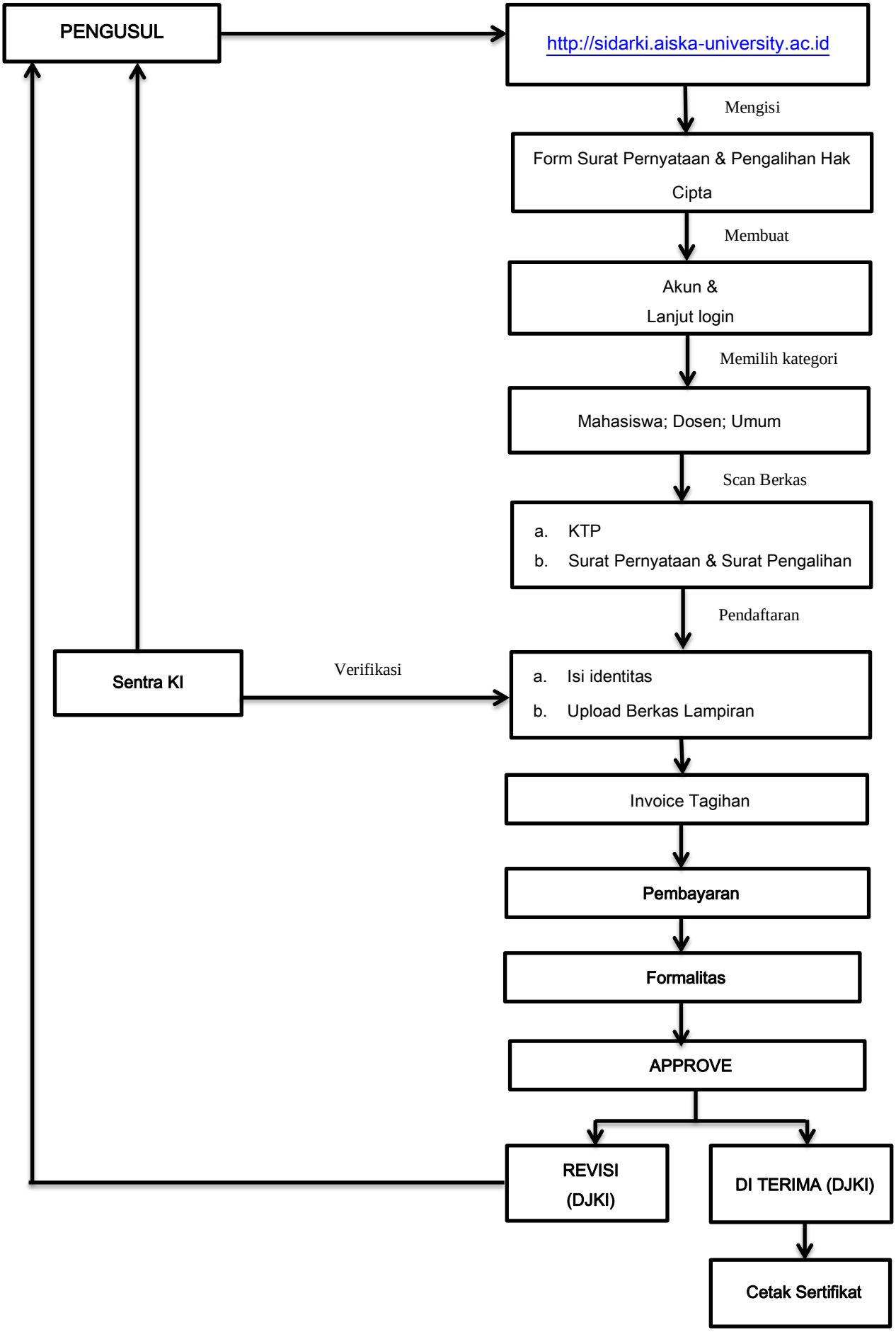Bagan Alur Pendaftaran